

**PORO POINT MANAGEMENT CORPORATION**

	Component				2023 Proposed Target			Supporting Documents Submitted	
	Strategic Objective(SO)/ Strategic Measure (SM)	Formula	Weight	Rating System	Annual	3 <sup>rd</sup> Quarter	Status/Actual Accomplishments		
<b>Perspective 1</b>	SO 1 Increased economic activity within the Poro Point Freeport Zone								
	SM 1	Number of New Locators and Developmental Projects	Absolute Number	15%	(Actual / Target) x Weight	4 locators	1 locator	<p style="text-align: center;"><b>ONGOING</b></p> 1. PPMC Board approved the application of LEIAAI to lease the 2,453.95 sqm. meters area at the San Fernando Airport 2. PPMC Board approved the application of SMART Communications, Inc.'s renewal of its Contract of Lease	-
	SM 2	Actual Investment in the Poro Point Freeport Zone (PPFZ)	Absolute Amount	10%	(Actual / Target) x Weight	₱55 million	₱13.75 Million	Inspected PPFZ Registered Business Enterprises (RBEs) imported articles= ₱ 167,806,979.39	-
	<b>Sub-total</b>			25%					
	SO 2 Increased Operating Profitability								
	SM 3	Actual Zone Revenues	Absolute Number	10%	Actual/Target x Weight	₱ 110.94 Million	₱ 83,207,983.22	₱ 80,219,903.44	Annex "A"
SM 4a	Airport Revenue Collection Effectiveness Index	(Beg. Receivables + Monthly Credit Sales-	2.5 %	Actual/Target x Weight	90%	90%	78.66%	Annex "B"	
SM 4b	Seaport (Soiltech Pier) Revenue Collection Effectiveness Index (CEI)	End Total Receivables)/( Beg. Receivables + Monthly Credit Sales- End Current Receivables) x 100	2.5 %	Actual/Target x Weight	80%	80%	100%	Annex "C"	



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						following Project: a. Poro Point Freeport Zone Water Connectivity Project (Water Receiving Station and Water Distribution System to Leased Areas)		house and interconnectivity to Water Receiving Station).  b. Poro Point Freeport Zone Water Connectivity Project (Interim) (Water Receiving Station and Water Distribution System to Leased Areas).	
<b>SO 4 Achieve Stakeholders Satisfaction</b>									
	SM 8	Percentage of Satisfied Customers		10%	Actual/Target x weight	90%	Procures service of 3 <sup>rd</sup> party to undertake survey	<ul style="list-style-type: none"> <li>• Provided guidance to all Offices regarding the implementation of Customer Satisfaction Measurement (CSM) Form</li> <li>• Ongoing implementation of Customer Satisfaction Measurement (CSM) Form</li> </ul>	-
	<b>Sub- total</b>			20%					
<b>SO 5 Streamline Services Provided</b>									
<b>Perspective 3</b>	SM 9	Percentage of Requests Processed within Applicable Processing Time	Total Number of requests processed within applicable processing time/Total number of requests processed in the year	10%	Actual/Target x weight	100%	100%	<b>1,812 out of 1,817</b> applications processed within applicable processing time	
		Generation and Issuance of New Certificate of Registration- 7 working days						<i>None for the Period</i>	
		Renewal of Existing Certificate of						<b>5 out of 6</b> applications processed within the applicable processing time	Annex "F"

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		Registration= 2 working days and 4 hours							
		Granting of New and Renewal of existing Certificate of Accreditation or Permit to Operate- 4 hours						<b>34 out of 34</b> applications processed within the applicable processing time	Annex "F-1"
		Issuance of Permit to Bring-In Local Articles- 15 minutes						<b>1116 out of 1116</b> applications processed within the applicable processing time	Annex "F-2"
		Issuance of Permit to Bring-In Imported Articles=1 working day						<b>7 out of 7</b> applications processed within the applicable processing time	Annex "F-3"
		Issuance of Permit to Bring-Out Local Articles= 1 working day						<b>1 out of 1</b> application processed within the applicable processing time	Annex "F-4"
		Issuance of Permit to Bring-Out Imported Articles= 1 working day						<b>4 out of 4</b> applications processed within the applicable processing time	Annex "F-5"
		Issuance of Import Permit= 1 working day						<b>18 out of 18</b> applications processed within the applicable processing time	Annex "F-6"
		Issuance of Export Clearances = 1 working day						<i>None for the Period</i>	-
		Issuance of Gate Pass- 25 minutes						<b>475 out of 475</b> applications processed within the applicable processing time	Annex "F-7"
		Approval of Request for extension of Operating Hours- 8 hours						<b>18 out of 18</b> applications processed within applicable processing time	Annex "F-8"

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		Approval of Request to Enter Vehicle at Airside = 1 hour						<b>113 out of 113</b> applications processed within applicable processing time	Annex "F-9"
		Issuance of Building Permit= 10 working days, 2 hours, 10 minutes						<b>3 out of 3</b> applications processed within the applicable processing time	Annex "F-10"
		Issuance of Occupancy Permit= 14 working days, 1 hour, 20 minutes						<i>None for the Period</i>	-
		Application for Berthing/Anchor age Permit (Vessel Entrance) = 4hours and 30 minutes						<b>7 out of 10</b> applications processed within the applicable processing time	Annex "F-11"
		Application for Undocking Permit (Vessel Departure) = 3 hours and 20 minutes						<b>11 out of 12</b> applications processed within the applicable processing time	Annex "F-12"
	Sub-total			10%					
SO 6 Institutionalize a Quality Management System and Environmental System									
<b>Perspective 4</b>	SM 10	Attain ISO Certification	Actual Accomplishment	5%	All or Nothing	Maintenance of ISO 9001:2015 Certification	Implement QMS	<ul style="list-style-type: none"> <li>• Conducted the Management Review on July 28, 2023;</li> <li>• Ongoing inventory and appraisal of records of different offices;</li> <li>• Monitored the completion of IQA reports;</li> <li>• Monitored the implementation of QMS;</li> <li>• Monitored the attainment of Quality Objectives and Plans;</li> <li>• Provided guidance to all Offices regarding the</li> </ul>	-

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								<p>implementation of Customer Satisfaction Measurement (CSM) Form;</p> <ul style="list-style-type: none"> <li>Conducted Internal Quality Audit</li> </ul>	
		<p>Establishment of Environmental Management System Certifiable to ISO 14001:2015</p>	<p>Actual Accomplishment</p>	<p>5%</p>	<p>All or Nothing</p>	<p>Attainment of ISO 14001:2015 Certification</p>	<p>Secure Approval of TOR and Procure services of Certifying Body</p>	<ul style="list-style-type: none"> <li>Submitted to DENR-EMB1 via online application requirements of the following: <ul style="list-style-type: none"> <li>✓ PCO Accreditation</li> <li>✓ Permit to Operate Generator Set</li> <li>✓ Discharge permit for waste water discharge (septic tank)</li> <li>✓ Hazardous generator ID</li> </ul> </li> <li>Continued in the monitoring of the following EMS Committees: <ul style="list-style-type: none"> <li>✓ Chemical Control Committee</li> <li>✓ Atmosphere Control Committee</li> <li>✓ Energy and Water Management Control Committee</li> <li>✓ Waste Management Committee</li> </ul> </li> <li>Followed up on the document needed for the ECC transfer of ownership</li> <li>Provided guidance to the Environment and Safety Officer on the</li> </ul>	<p>-</p>



								<p>Resuscitation with Automated External Defibrillator Course;</p> <ul style="list-style-type: none"> <li>➤ Gender Sensitivity Training;</li> <li>➤ Symposium on Gender, Peace and Security in Emergencies/Disaster;</li> <li>➤ Workshop on Disaster Response Plan;</li> <li>➤ FOI Receiving Officers (FROs) Hangout 2023;</li> <li>➤ Orientation/Seminar on Commission on Audit (COA) Circular Nos. 2020-006 and 2022-004;</li> <li>➤ Online Orientation on the Implementation of the Harmonized Client Satisfaction Measurement (CSM) for Government-Owned or Controlled Corporations (GOCCs) and State Universities and Colleges (SUCs); and</li> <li>➤ Online Public Service Continuity Planning Training Course.</li> </ul> <p>➤ Provided assistance to the Members of the Board of Directors in their registration and attendance to the following trainings/learning sessions:</p> <ul style="list-style-type: none"> <li>➤ PPP Project Identification, Priorization and Structuring Workshop;</li> <li>➤ PPP Project Concept Note Development; and</li> <li>➤ Corporate Governance Orientation Program</li> </ul>
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SO 8 Automate Key Processes									
	SM 12	Implementation of IT-based System for Key Processes	Actual Accomplishment	5%	All or Nothing	100% Attainment of the ISSP 2023 deliverables	Procurement of Services for the Automation of Project Monitoring System	<ul style="list-style-type: none"> <li>• Met with various suppliers with Dir. Warlito Guerra to discuss the details regarding the resources, materials and number of users during the enhancement of the systems;</li> <li>• Assessed the workflow and scope of work of the Document Tracking System (DTS) and Human Resource Information System (HRIS); and</li> <li>• Started the enhancement of the DTS and identified broken links and errors in the system.</li> </ul>	-
	Sub-total			20%					
	Total			100%					

