



PORO POINT MANAGEMENT CORPORATION

A Member of the Bases Conversion and Development Authority Group



April 30, 2025

ATTY. MARIUS P. CORPUS

Chairperson

Governance Commission for Government Owned or Controlled Corporations

3/F BDO Towers Paseo (formerly Citibank Center)

8741 Paseo de Roxas, Makati City

Tel. No. (632) 5328-2030

Dear **Chairperson Corpus**:

Greetings from the Poro Point Freeport Zone!

This refers to the GCG Memorandum Circular (MC) No. 2024-01, Enhanced Performance Evaluation System for the GOCC Sector requiring submission of a quarterly monitoring report to the GCG within thirty (30) calendar days from the closing of each quarter.

In this regard, this is to respectfully submit Poro Point Management Corporation's (PPMC) Monitoring Report of Performance Targets for the 1st Quarter of CY 2025.

Thank you.

Very truly yours,

ATTY. FELIX S. RACADIO

President and CEO

PORO POINT MANAGEMENT CORPORATION

		Component				Target	
Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
SO 1	Increased Economic Activity within the Poro Point Freeport Zone						
SM 1	Number of New Locators (Direct Lease)	Absolute Number	12.5%	(Actual / Target) x Weight	3 Locators		None for the period
SM 2	Actual Investment in the Freeport Zone (PPFZ)	Absolute Number	7.5%	Actual /Target x Weight	₱ 193.9 Million		Php 11,281,942.46
SM 3	Number of Jobs Generated	Total number of jobs generated for the year or 12 months	10%	Actual /Target x Weight	760		Total employment inside the Poro Point Freeport Zone stood at 1,129, of which 902 pertained to those employed by locators and their contractors. Verification of employment generated at San Fernando International Seaport is ongoing.
Sub-total			30%				
SO 2	Increased Operating Profitability						
SM 4	Actual Zone Revenue	Absolute Number	12.5%	Actual/Target x Weight	₱ 194.58 Million	P48.87M	Php44,190,859.77
SM 5	Zone Revenue Collection Efficiency	Actual Collection/projected Total Zone Revenue for the year	7.5%	(Actual/Target) x Weight	100%	100%	63%
			7.5%	(Actual/Target) x Weight	100%	100%	71%
SM 6	Disbursement Budget Utilization Rate	Total Disbursements/	5%	Actual/Target x weight	90%	90%	22.92%

		Component				Target	
Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
		BCDA approved Corporate Operating Budget (both net of PS Cost)					
Sub- total			32.5%				
SO 3 Achieve Stakeholders Satisfaction							
Perspective 2	SM 7	Percentage of Satisfied Customers	Total Number of respondent who gave a rating of at least Satisfactory/total number of respondents	7.5%	(Actual/Target) x Weight	90%	
							<p>1st Quarter 2025: PPMC implemented Client Satisfaction Measurement Survey (CSM)</p> <p>For the 2024 CSM results, out of 5,857 completed transactions, 5,839 or 99.69% of the external and internal clients were able to answer the CSM survey. With regard to the CSS rating requirements of GCG, PPMC achieved an overall rating of 98.45% in the external services Service Quality Dimension (SQD) 0: "I am satisfied with the service that I availed," which is equivalent to "Outstanding," higher than the 90% target rating set by GCG in the GOCC's Performance Scorecard. Meanwhile, for Internal Services – Service Quality Dimension (SQD) 0: "I am satisfied with the service that I availed," PPMC also achieved an overall rating of 99.85%,</p>

		Component				Target	
Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
							equivalent to Outstanding. Furthermore, PPMC attained 99.27% overall rating in SQD (1-8), surpassing the 80% minimum requirement Client Satisfaction Survey (CSS) rating set by ARTA. For SQDs 1-8 in external services, PPMC has achieved 98.54% and 99.86% for internal services, both equivalent to "Outstanding."
Sub-total			7.5%				
SO 4 Streamline Services Provided							
Perspective 3	SM 8	Percentage of Requests Processed within Applicable Processing Time	Total Number of Permits Issued Within Applicable Processing Time/ Total Number of Applications for Permits Received	10%	Actual/ Target x weight	100%	100% 545 out of 545 applications processed within the applicable processing time
		Generation and Issuance of New Certificate of Registration = 7 working days					None for the Period
		Renewal of Existing Certificate of Registration = 2 working days and 4 hours					1 out of 1 application processed within the applicable processing time
		Granting of New and Renewal of Existing Certificate of Accreditation or Permit to Operate = 4 hours					7 out of 7 applications processed within the applicable processing time
		Issuance of Permit to Bring-In Local Articles = 15 minutes					218 out of 218 applications processed within the applicable

Component				Annual	Target	
Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
						processing time
Issuance of Permit to Bring In Imported Articles = 1 working day						None for the Period
Issuance of Permit to Bring Out Local Articles= 1 working day						1 out of 1 application processed within the applicable processing time
Issuance of Permit to Bring Out Imported Articles = 1 working day						None for the Period
Issuance of Import Permit= 1 working day						7 out of 7 applications processed within the applicable processing time
Issuance of Export Clearance = 1 working day						1 out of 1 application processed within the applicable processing time
Issuance of Gate Pass= 25 minutes						183 out of 183 applications processed within the applicable processing time
Approval of Request for Extension of Operating Hours = 8 hours						11 out of 11 applications processed within the applicable processing time
Approval of Request to Enter Vehicle at Airside =1 hour						108 out of 108 applications processed within the applicable processing time
Issuance of Building Permit=10 working days, 2 hours, 10 minutes						1 out of 1 application processed within the applicable processing time
Issuance of Occupancy Permit = 14 working days, 1 hour, 20 minutes						None for the period
Application for Berthing/ Anchorage Permit (Vessel Entrance) = 4 hours and 30						7 out of 7 applications processed within the applicable processing

		Component				Target	
Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
	minutes						time
	Application for Undocking Permit (Vessel Departure) = 3 hours and 20 minutes						8 out of 8 applications processed within the applicable processing time
Perspective 4	SO 6 Institutionalize a Quality Management System and Environmental Management System						
	SM 9	Maintenance of ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Certification Maintained (First Surveillance Audit)	<p>A. Implementation of action plan to meet PES Target and good governance conditions pertaining to records and quality management</p> <ul style="list-style-type: none"> • Monitored the implementation of Integrated Management System/Quality Management System; • Monitored the attainment of Quality Objectives and Plans; • Monitored the submission of updated Risk, SWOT, and Stakeholder Analysis per office; and • Monitored the conduct of 1st Cycle Internal Audit and the completion of Audit Reports. <p>B. ISO Core Team Meeting</p> <ul style="list-style-type: none"> • Conducted 1st ISO Core Team Meeting on

Component				Target		
Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
						January 16, 2025; and <ul style="list-style-type: none"> Conducted 2nd ISO Core Team Meeting on March 12, 2025 C. Streamline Services Provided <ul style="list-style-type: none"> Registered the PPMC's Citizen's Charter 2025 1st Edition
	Sub-Total					
SO 7	Develop a Competent and Motivated Workforce					
SM 10	Percentage of Employees Meeting Required Competencies	Competency Level 2025- Competency Level 2024 (where Competency Level= Total Number of Employees with Required Competencies Met/Total Number of Employees)	5%	All or Nothing	Increase from 2024 Actual Competency Level	<ul style="list-style-type: none"> Prepared the HR Development Plan for CY 2024 Provided the following Public-Run Training and Development Interventions for the employees: <ul style="list-style-type: none"> Policy Fiesta 2025 with the theme: "Policy Fiesta 2025: Polisiyang Lokal, Bukal ng Kaunlaran;" on January 23, 2025; Learning Session on HR Metrics on February 18, 2025; Webinar on PAG-IBIG Programs and Updates for 2025 in March 5, 2025; Training on Records

		Component				Target	
Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment
							Management on March 6-7, 2025; - "The Philippine Blue Economy: Moving Forward" on March 18-19, 2025; - SSS Training for Employer-Members (SSSTEM) Program on March 18-20, 2025; - 2-day webinar: Construction Project Management on March 26-17, 2025; and - 2025 Alternative Dispute Resolution Orientation for National Government Agencies on March 27, 2025
SO 8 Automate key Processes							
SM 11	Implementation of the Information Systems Strategic Plan (ISSP)	Actual Accomplishment	5%	All or Nothing	100% Implementation of the 2025 Deliverable under the 2023-2027 ISSP		Identified the cost and possible developers for the Design and Development of the Procurement, Assets and Supplies Management Information System (PASMIS)
SO 9 Achieve Business Resilience							
SM 12	Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	5%	All or Nothing	Board-Approved Public Service Continuity Plan (PSCP)		1. Coordinated with the Office of the Civil Defense (OCD) Region 1 for the schedule of training for the formulation of Public Service Continuity Plan (PSCP). 2. Requested a copy of the Public Service Continuity Plan

Component					Target		
Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating System	Annual	1 st Quarter Target	Actual Accomplishment	
						Guidebook in the formulation of PPMC Public Service Continuity Plans. A copy was already provided by OCD. The review of the guidebook is ongoing. 3. A meeting with various offices within PPMC will be set to discuss the proposed training for the formulation of PPMC PSCP.	
Sub-total		15%					
TOTAL		100%					
BONUS STRATEGIC MEASURES							
	GAD Budget Utilization	1%	All or Nothing	5% of Total COB			
	ISO Certification on the following Standards: i) Environmental Management System (EMS) Certification ii) Business Continuity Management Systems (BCMS)	1%	All or Nothing	Certification on Environmental Management System (ISO 14001:2015) or Business Continuity Management System (ISO 22301:2019)			