





13 June 2018

MR. SHERWIN S. RIGOR Chairperson MR. FELIX S. RACADIO President and CEO (PCEO) PORO POINT MANAGEMENT CORPORATION (PPMC) Gov. Joaquin L. Ortega Ave., San Fernando City 2500 La Union

RE: TRANSMITTAL OF 2018 PERFORMANCE SCORECARD

Dear Chairperson Rigor and PCEO Racadio,

This is to formally transmit the 2018 Charter Statement and Strategy Map (Annex A) and 2018 Performance Scorecard (Annex B) of PPMC.

The PPMC proposed Charter Statement, Strategy Map and Performance Scorecard submitted on 03 October 2017 were MODIFIED based on the discussions made during the technical panel meeting (TPM) held on 01 December 2017 and evaluation of revised documents submitted on 15 February 2018. The 2018 Performance Scorecard, as attached, shall take effect IMMEDIATELY.

We take this opportunity to inform PPMC that Item 5 of GCG Memorandum Circular No. 2017-02 mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter.

In view of the foregoing, PPMC is hereby **DIRECTED** to upload the 1st Quarterly Monitoring Report in its website and submit the same together with validating documents necessary for the review and evaluation of the reported accomplishment. PPMC is given thirty (30) calendar days from receipt of this letter comply with the said directive.

FOR YOUR COMPLIANCE.

Very truly yours,

G. DAGPIN, JR.

Chailman

Ms. Arlyn P. Tan
Corporate Planning Office: 660619

MICHAEL P. CLORIBEL

Commissioner

2018 CHARTER STATEMENT AND STRATEGY MAP (ANNEX A)

Financial Viability



THEMES:

PPMC CHARTER STATEMENT AND STRATEGY MAP

VISION: By 2020, the Poro Point Freeport Zone is an international gateway for trade, business and tourism.

MISSION: SOCIAL Increase Economic Activity Within the Poro Point Freeport Zone To develop and manage the Poro Point Freeport Zone in order to promote FINANCIAL the economic and social **Increase Operating Profitability** development of Northern Luzon in particular, and the country in general STAKEHOLDERS while ensuring the conservation and **Achieve Stakeholders Satisfaction** protection of our environment and natural resources. INTERNAL PROCESSES Streamline Frontline Services **CORE VALUES:** Develop a Professional, Competent and Motivated Workforce Institutionalize a Quality Management □ Integrity System □ Stewardship □ Excellence **Automate Key Processes**

Service Excellence

Development Orientation

2018 PERFORMANCE SCORECARD (ANNEX B)

PORO POINT MANAGEMENT CORPORATION

Section 1	Co	mponent	AL BEN	Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2015	2016	2017	2018
SO 1	Increase Economic Activit	ty within the Poro Poin	t Freepor	Zone	Parkan all barre			STORY SERVICE
SM 1	Number of New Locators Meeting Best Use Criteria or New Developmental Projects Signed	Absolute number	10%	(Actual/Target) x Weight	3	0	3	4
SM 2	Actual Investment in the PPFZ	Absolute amount	15%	(Actual/Target) x Weight 0%= If less than ₽249.9 Million	Additional P130 Million	Additional P450 Million	Additional ₽300 Million	Additional ₽450 Million
SM 3	Actual Number of Jobs Generated within the PPFZ	Absolute number	5%	(Actual/Target) x Weight		=	-	853
	Sub-total		30%					
SO 2	Increase Operating Profits	ability						
SM 4	Actual Zone Revenue	Absolute number	20%	(Actual/Target) x Weight 0% = If less than ₽87 Million	₽83 Million	₽87 Million	₽97 Million	₽111.88 Million
SM 5	Airport Fees Collection Effectiveness Index (CEI)	(Beg. Receivables + Monthly Credit Sales¹ – End Total Receivables) / (Beg Receivables + Monthly Credit Sales	15%	(Actual/Target) x Weight	·*	-		80%

onthly credit sales = Total Credit Sales / no. of months

PPMC | 2 of 3 Performance Scorecard 2018

	Co	mponent		Baseline Data		Target		
(Objective/Measure	Formula	Weight	Rating System	2015	2016	2017	2018
		 End Current Receivables) x 100 						
	Sub-total		35%					
SO 3	Achieve Stakeholders Sati	sfaction	VIII I SOOTE I V			p		
SM 6	Percentage of Satisfied Customers	Total number of respondents who gave a rating of at least Satisfactory / Total number of respondents	10%	(Actual/Target) x Weight 0% = If less than 80%	*	77%	90%)	90%
	Sub-total		10%					
SO 4	Streamline Frontline Servi	ces						
SM 7	Percentage of Requests Processed within Applicable Processing Time ²	Number of requests processed within applicable processing time / Total number of requests processed in the year	10%	(Actual/Target) x Weight 0% = If less than 90%	(4 0)	*	100%	100%
	Sub-total		10%					

oplicable processing time are as follows: Start-up Business Registration - 17 working days (w.d.); Renewal of Registration Certificate - 2.5 w.d.; Renewal of Permit to Operate - 4 hours; and, Issuance of Building Permit - 11 w.d.

PPMC | 3 of 3 Performance Scorecard 2018

T-ME	Co	omponent		Baselin	Baseline Data		Target		
	Objective/Measure Formula		Weight	Rating System	2015	2016	2017	2018	
SO 5	Institutionalize a Quality N	lanagement System	2,117						
SM 8	Attain ISO Certification	Actual accomplishment	5 %	All or nothing		Passed Surveillance Audit	Readiness for ISO 9001:2015 Certification	Certification under ISO 9001:2015 Standards	
SO 6	Develop a Professional, Competent, and Motivated Workforce								
SM 9	Percentage of Employees Meeting Required Competencies	Number of employees meeting required competencies / Total number of employees	5%	All or nothing	72	+0.50 Improvement from the Baseline (3.90 from 3.40)	Establish Organizational Competency Baseline	Improve Competency Baseline	
SO 7	Automate Key Processes								
SM 10	Implementation of IT- based System for Key Processes	Actual accomplishment	5%	All or nothing	Automation of Document Tracking System	Automation of Disbursement System	Automation of Import and Export Permit System	Automation of Issuance of Permit to Bring in and Bring out	
	Sub-total		15%						
	TOTAL		100%						